NHS
Cornwall and
Isles of Scilly

NHS Cornwall and Isles of Scilly Integrated Care Board - Disclosure log
Freedom of Information requests
September 2023

NHS Cornwall and Isles of Scilly Integrated Care Board
Call us on 01726 627 800
Email us at ciosicb.contactus@nhs.net
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Children's health

FOI 95400 date received 21 September 2023 Continuing healthcare

Requested information

1. How many assessments for Children and Young People's Continuing Care were completed in each of the following financial years?
    a. 2018/19
    b. 2019/20
    c. 2020/21
    d. 2021/22
    e. 2022/23
    f. A combined total between 1 April 2018 and 31 March 2023
2. Of the completed assessments outlined in question 1, how many resulted in the individual being assessed as eligible for Children and Young People's

Continuing Care? Please break down the figures by the following financial years.

a. 2018/19
b. 2019/20
c. 2020/21
d. 2021/22
e. 2022/23
f. A combined total between 1 April 2018 and 31 March 2023

3. Of the completed assessments outlined in question 1, how many resulted in the individual being assessed as not eligible for Children and Young People's Continuing Care? Please break down the figures by the following financial years.
    a. 2018/19
    b. 2019/20
    c. 2020/21
    d. 2021/22
    e. 2022/23
    f. A combined total between 1 April 2018 and 31 March 2023
4. What was the total number of individuals in receipt of Children and Young People's Continuing Care in each of the following financial years? Please understand this as a total of all individuals in receipt of Children and Young People's Continuing Care, even if they later became no longer eligible within that same financial year. The figure should also include those that were already eligible at the beginning of the financial year, in addition to any that became newly eligible within the financial year.
    a. 2018/19
    b. 2019/20
    c. 2020/21
    d. 2021/22
    e. 2022/23
5. What was the total budget spent on individuals in receipt of Children and Young People's Continuing Care in each of the following financial years?
    a. 2018/19
    b. 2019/20
    c. 2020/21
    d. 2021/22
    e. 2022/23
6. How many local resolution requests to review an eligibility decision were completed in the following financial years?
    a. 2018/19
    b. 2019/20
    c. 2020/21
    d. 2021/22
    e. 2022/23
    f. A combined total between 1 April 2018 and 31 March 2023
7. How many of those in question 6 resulted in eligibility? Please break down the figures by the following financial years.
    a. 2018/19
    b. 2019/20
    c. 2020/21

    d. 2021/22
    e. 2022/23
    f. A combined total between 1 April 2018 and 31 March 2023
8. In the following financial years, for those assessed as newly eligible for Children and Young People's Continuing Care, what was the average time taken between an individual's full continuing care assessment* and the commissioning of the package of care?
   *If this date is not recorded, please use 'the point of recognition that a child or young person should have a full continuing care assessment', as the framework words the point at which "the clock starts".
    a. 2018/19
    b. 2019/20
    c. 2020/21
    d. 2021/22
    e. 2022/23

Response

Please note in our response we have only included children eligible under the children's continuing care framework and not joint funding/S117/alternative packages of care.

1. Cornwall and Isles of Scilly Integrated Care Board (ICB) completed the following assessments for children and young people's continuing care:
    a. 2018-19 – 26
    b. 2019-20 – 19
    c. 2020-21 – 19
    d. 2021-22 – 23
    e. 2022-23 – 18
    f. Combined total between 1 April 2018 and 31 March 2023 – 105
2. We are unable to provide an annual breakdown of the numbers of children and young people found to be eligible for continuing care to protect the identities of individuals involved.
    a. Combined total between 1 April 2018 and 31 March 2023 – 98
3. For each year, 2018 – 2023 less than 5 children and young people were found to be not eligible for continuing care.
4. The total number of individuals in receipt of children and young people's continuing care in each of the following financial years:
    a. 2018-19 – 22
    b. 2019-20 – 32
    c. 2020-21 – 33
    d. 2021-22 – 34
    e. 2022-23 – 30
5. The total budget spent on individuals in receipt of children and young people's continuing care:
    a. 2018-19 – £1,239,495
    b. 2019-20 – £1,394,625
    c. 2020-21 – £1,561,217
    d. 2021-22 – £2,046,095

    e. 2022-23 – £2,030,581
6. Less than 5 local resolution requests to review an eligibility decision were completed in each of the financial years 2018-2022.
7. Less than 5 of these local resolution requests to review eligibility were found to be eligible in each of the financial years 2018-2022.
8. Under the cost limitations of section 12 of the Freedom of Information Act we are unable to answer this question.

Attachment(s)

None

FOI 95200 date received 5 September 2023 Community equipment

Requested information

Under the Freedom of Information Act (2000), I would be grateful if you could provide information to us on all the geographical areas that you cover, for the following two periods:

- 1st April 2021 to 31st March 2022
- 1st April 2022 to 31st March 2023

1. The value* of community disability equipment** provided by your organisation (we require information from each organisation separately, if you wish to provide joint spending figures – please let us know) to disabled and terminally ill children (as defined by the 2010 Equality Act please see *** below) in your area.
2. The numbers of individual pieces of equipment supplied to disabled and terminally ill children in your area.

* Value to include both recycled equipment (if relevant) provided to specific children through services such as Community Equipment Stores and equipment purchased new for specific children.
**The term community equipment includes such items as wheelchairs, buggies, specialist beds, standing frames, hoists, car seats and specialist seating. We do not include structural adaptations, consumables such as nasal gastric tubing and incontinence supplies, IT equipment or surgical aids.
*** As defined by the 2010 Equality Act. Children up to their 18th birthday who have 'a physical or mental impairment that has a substantial and long-term negative effect on their ability to do normal/daily activities'.

Response

Cornwall and Isles of Scilly Integrated Care Board (ICB) does not hold this information. The Community Equipment Store is operated on behalf of the ICB by Cornwall Council, please contact them for more information foi@cornwall.gov.uk. Royal Cornwall Hospitals Trust may also be able to provide some information as

they provide equipment for children with disabilities and are responsible for managing the equipment budget rch-tr.foi@nhs.net.

Attachment(s)

None

Contracts

FOI 95340 date received 18 September 2023 Web filtering

Requested information

I would be most grateful if you would provide me, under the Freedom of Information Act, details in respect to your current web filtering / proxy contract.

The details we require are:

1. Who is your current provider for this contract?
2. When is the contract renewal date?
3. Actual spend on this contract/framework (and any sub lots), from the start of the contract to the current date
4. Start date & duration of framework/contract?
5. Is there an extension clause in the framework(s)/contract(s) and, if so, the duration of the extension?
6. Has a decision been made yet on whether the framework(s)/contract(s) are being either extended or renewed?
7. Who is the senior officer (outside of procurement) responsible for this contract?

Response

The ICB does not have a web filtering / proxy contract. This is managed by Royal Cornwall Hospitals Trust rch-tr.foi@nhs.net who can provide more information.

Attachment(s)

None

Finance and budgets

FOI 95490 date received 29 September 2023 Salary information

Requested information

All remuneration packages paid to the following employees listed below (whether past or present) of NHS Cornwall and Isles of Scilly Integrated Care Board for all tax years ending April 2017 through to April 2023. These persons were all involved in providing the Continuing Health Care (CHC) package for my daughter which is currently under investigation for possible wrongdoings:

John Groom
Carol Green
Louise Cann
Dr Iain Chorlton
Jackie Horne
Helen Childs
Marie Thomas
Joanne Worthington
Barbara Rawlings
Helena Giles

Response

The remuneration packages paid to John Groom and Helen Childs between April 2017 and April 2023 were published in our annual reports, these are available here:

Annual Report - NHS Cornwall and Isles of Scilly (icb.nhs.uk)

https://docs.cios.icb.nhs.uk/NHSCornwallAndIslesOfScilly/Internet/DocumentsLibrary/DocumentBrowser/FolderView.aspx?cID=13323

Cornwall and Isles of Scilly Integrated Care Board does not release the details of employees below director level, this is classed as personal information and is exempt under section 40 of the Freedom of Information Act.

Attachment(s)

None

FOI 95390 date received 20 September 2023 Finances

Requested information

Thank you for publishing your entity's expenditure data on your website, found here: https://cios.icb.nhs.uk/about/what-we-spend/

However, I am currently unable to find details on your spending for certain periods of time, specifically for the now historic Kernow CCG. For this reason, I would like to

use the Freedom of Information Act to request all expenditure data over £25,000 for the following period:

1. NHS Kernow CCG: January 2016 to March 2017

Please can you provide the data in a machine readable format, such as a CSV.

Response

Please see attached expenditure reports for January 2016 to March 2017.

Attachment(s)

FOI 95390 Expenditure Over Thr

FOI 95390 Expenditure Over Thr

FOI 95390 Expenditure Over Thr

FOI 95370 date received 19 September 2023 Ophthalmology services

Requested information

We would like to request spending and activity data on ophthalmology services broken down by different conditions/treatments. Note that breaking this down further into NHS spending/activity and Independent Sector spending/activity is not necessary for this request.

While we appreciate that such a precise breakdown of spending and activity across a broad range of treatment functions is complex, we hope it would be helpful in analysing and exporting the data to use the tariff codes in use by NHSE as a search and filtering criteria.

By our understanding, 'Admitted patient care, elective and outpatient procedures' are covered by Healthcare Resource Group Code (HRG Codes) and the Ophthalmology Services fall under the codes beginning BZ***, in the 93 rows 121-213 of the "1 APC & OPROC" tab in the National Tariff Workbook 2022/23 (https://gbr01.safelinks.protection.outlook.com/?url=https%3A%2F%2Fwww.england.nhs.uk%2Fwp-content%2Fuploads%2F2020%2F11%2F22-23NT_AnnexA-National-tariff-workbook-Nov22-1.xlsx&data=05%7C01%7Cciosicb.foi%40nhs.net%7C1ad3f46a0cff42cfc85008dbb90cea80%7C37c354b285b047f5b22207b48d774ee3%7C0%7C1%7C638307237385068911%7CUnknown%7CTWFpbGZsb3d8eyJWIjoiMC4wLjAwMDAiLCJQIjoiV2luMzIiLCJBTiI6Ik1haWwiLCJXVCI6Mn0%3D%7C3000%7C%7C%7C&sdata=BS8SmsvGJ2QQ9rLDhUoe31NtnjVTBKtmy0L3awj%2FiGM%3D&reserved=0).

Furthermore, there is additional data on first and follow-up ‘outpatient attendances’ falling under the Treatment Function Codes ‘130 Ophthalmology Service’ and for completion the “216 Paediatric Ophthalmology Service” on the “2 Outpatients” tab.

Although we do not have a firm understanding of the accounting and finance software in use by the ICB, we are hoping that an export of spending and activity broken down by HRG Code and Treatment Function Code would be possible, and not overly burdensome for the ICB. However, we do understand that systems and processes differ and the ICB may have its own internal categorisation which could provide a similar dataset.

We have requested annual data between 2017/18 to 2022/23, but understand that in some cases the merger of CCGs into the ICB makes some financial data difficult to recover. And where tariff income was replaced by COVID block funding we would ask that these figures be provided for the relevant years.

So overall, while we have requested what would be our ideal dataset, if gathering this data proves challenging or impossible then it seems likely there would be an alternative dataset which is more readily available to the ICB and would satisfy our research, so I’d be happy to discuss it.

With that context, could we please request the following:

1. Annual total ICB spending on Ophthalmology services, as defined above, for the years 2017/18 to 2022/23 ---This should preferably be broken down by HRG Code and Treatment Function Code

2. Annual ICB Commissioned Activity on Ophthalmology services, as defined above, for the years 2017/18 to 2022/23 ---This should preferably be broken down by HRG Code and Treatment Function Code

3. Commissioning and procurement strategy Could you please provide a digest or summary of information, preferably with attached policy documents, which outline the ICB’s current commissioning strategy with regard to Ophthalmology services.
   --- Here I would expect some ICBs to have conducted or inherited an assessment of the local demand for eye care treatments and strategies to meet this demand.
   --- In ‘determining whether this information is held’ I would just expect a brief conversation with the responsible officer in case anything came to mind (which it may not) rather than an exhaustive search of the organisation.

4. Independent Provider Information
   For each of the five largest Independent Sector Providers, could you provide information for the most recent complete financial year 2022/23:
   --- 4.A. Total Cataract Surgery Activity during the year
   --- 4.B Total Cataract Surgery payments during the year

Response

Please see attached which details the answers to questions 1,2 and 4. Cornwall and Isles of Scilly Integrated Care Board does not have a commissioning strategy for ophthalmology services.

Attachment(s)

FOI 95370 data.xlsx

FOI 95220 date received 6 September 2023 Finances

Requested information

1. The total amount of your budget for NHS patient treatment in the fiscal year 2023/2024.
2. The breakdown of this budget by business area or program.
3. The methods or tools you are using to evaluate the performance and outcomes of the services that patients receive as a result of the utilisation of this budget.
4. Any challenges or opportunities you face in managing this budget.

Response

1. All Cornwall and Isles of Scilly Integrated Care Board budgets and financial reports are published in our board papers on our website Meetings in public - NHS Cornwall and Isles of Scilly (icb.nhs.uk).
2. Please see our published board papers.
3. From a quality perspective the following methods and tools are used to quality assure NHS funded services:

- **Quality assurance (QA)** - a system of ensuring that quality management and quality control processes are in place within an organisation, monitoring of standards, maintaining high levels of quality, preventing deterioration, and supporting quality improvement whilst hearing the voice of the patient, family and carers.
- **NHS Cornwall and Isles of Scilly ICB quality assurance and accountability framework (QAAF)** - sets out the mechanisms by which quality is monitored and managed. It provides the mechanism for the provision of guidance, support, and intervention by the executive team to ensure achievement of corporate objectives through a consistent approach to delivery of care and services. The QAAF is aligned to the performance management and accountability framework (PMAF) as both are critical in supporting the delivery of ICB corporate objectives and national standards. The key elements in the framework include:
    - ✓ Quality information – patient safety, clinical effectiveness, mortality measures, patient experience and compliments,

contractual performance of local indicators of Providers for commissioned services;

- ✓ Governance and risk information – risk and assurance registers;
- ✓ Compliance information – regulatory bodies and other bodies to whom the organisation must have due regard will inform a compliance framework and be used to provide assurance to governing body;
- ✓ Performance information – activity and process efficiency information against operational plan, contractual performance of Providers for commissioned services;
- ✓ Human resources information – staff engagement, absence data, turnover and vacancies;

- **Quality governance** - refers to the structures and processes that are required for the ICB to discharge its statutory responsibilities for continuously improving the quality of their services and safeguarding high standards of care by creating an environment in which excellence in clinical care will flourish. The Quality and Pathways of Care committee reports monthly directly to the Board, supported by both the quality assurance and safeguarding assurance meeting.

4. This question is subjective, and we are unable to answer this under the Freedom of Information Act. The Act covers information held by an organisation.

Attachment(s)

None

Long term conditions

FOI 95450 date received 22 September 2023 Parkinson’s disease

Requested information

Services for people with Parkinson's

1. Which providers does your ICB commission to provide services specifically for people with Parkinson’s? Please include details of which providers provide which services, e.g. The University Hospitals of Derby and Burton NHS Foundation Trust (provider) provides the Derby Parkinson's Disease Services (service).

If your ICB does not commission services specifically for people with Parkinson’s, please respond to questions two and three instead:

Neurology and older people services

2. Which providers does your ICB commission to provide neurology services?
3. Which providers does your ICB commission to provide care of older people services?

Response

Cornwall and Isles of Scilly Integrated Care Board commissioned Cornwall Partnership Foundation Trust to provide specialist nursing service for people with Parkinson's disease.

Attachment(s)

None

FOI 95320 date received 13 September 2023 Long covid

Requested information

1. Do you oversee a Long Covid Clinic?
2. How many clinics?
3. Since opening, how many patients have been admitted to the clinic(s)?
4. In the same period, how many people have been discharged?
5. NHS England has said it will cease to fund Long Covid services nationally from end of March 2024 with ICBs taking control of funding decisions. Has your ICB decided if it will continue funding the long covid clinic(s)?

Response

1. The Long Covid clinic is provided by Royal Cornwall Hospital Trust (RCHT), please contact them for more information rch-tr.foi@nhs.net.
2. Cornwall and Isles of Scilly Integrated Care Board (ICB) does not hold this information, please contact RCHT.
3. The ICB does not hold this information, please contact RCHT.
4. The ICB does not hold this information, please contact RCHT.
5. The ICB has not yet made a decision on if it will continue to fund Long Covid clinics.

Attachment(s)

None

Mental health and learning disabilities

FOI 95410 date received 21 September 2023 ADHD services

Requested information

Please could you give me the contact details of all the service providers your ICB use for ADHD Assessment.

Name:
Website:
Phone:
Email:

Response

Cornwall and Isles of Scilly Integrated Care Board has a contract with Cornwall Partnership Foundation Trust to provide ADHD assessments. Their contact details are available on their website Contact Cornwall Partnership NHS Foundation Trust | Cornwall Partnership NHS Foundation Trust (cornwallft.nhs.uk).

Attachment(s)

None

Organisation

FOI 95440 date received 22 September 2023 Human resources

Requested information

Please can you provide the name and contact details for the current person in the following roles, where they exist:

- Head of Recruitment
- Head of Talent Acquisition
- Head of Resourcing
- Head of HR
- Head of Diversity and Inclusion

Response

Cornwall and Isles of Scilly Integrated Care Board's director with responsibility for:

- Head of Recruitment
- Head of Talent Acquisition
- Head of Resourcing
- Head of HR
- Head of Diversity and Inclusion

is Patrick Weir patrick.weir@nhs.net 01726 627800.

Attachment(s)

None

FOI 95420 date received 21 September 2023 Equality and diversity

Requested information

What is the total number of staff hired in a diversity, equity or inclusion role? I would like information for those currently on staff and for any vacancies you may currently have.

What is the total annual salary cost for these roles?

Response

Cornwall and Isles of Scilly Integrated Care Board employs 1 person whose role is specifically focused on equality, diversity, and inclusion. This role is an agenda for change band 7.

Attachment(s)

None

FOI 95360 date received 18 September 2023 Staff wellbeing

Requested information

1. What is the name of your ICB?
2. What is the current sickness rate for your staff for LTS and STS?

Prevention of sickness absence:

3. What does your ICB do, in order to prevent sickness absence?

4. To what degree (rating on a scale of one to ten), do you feel as if your organisation has measures in place, in order to prevent sickness absence?
5. As part of the research I have conducted, it seems apparent that to prevent sickness absence, a healthy workplace is needed. How does your ICB do this? If they don't, what do you feel as if they should be doing?
6. What (if anything), do you feel as if your organisation could do to prevent sickness further?
7. Does your ICB offer 'duvet days' or days off, related to mental health reasons, but doesn't trigger towards formal sickness management?

If so, have you found that since implementing such scheme, sickness absence has reduced? If not, is this something that your ICB would consider? What's your personal opinion on this?

8. To what degree do you feel as if your ICB works in a way which accommodates flexible working?
9. Do you think that your ICB could be doing anything further, to promote and implement flexible working schemes, specifically with the intention of reducing sickness absence?

Impact on Patient Care:

10. How does your ICB reduce the impact on patient care, through high levels of sickness absence?
11. What does your wellbeing support look like, within your ICB? Does this have a correlation to the sickness absence within your organisation?

Response

1. Cornwall and Isles of Scilly Integrated Care Board (ICB).
2. As of 5 October 2023 there are 11 members of staff on long term sick leave and 11 members of staff on short term sick leave.
3. The ICB has staff wellbeing policies, it supports the employee assistance programme and staff have access to a wellbeing hub.
4. The Freedom of Information Act (FOIA) covers information held by organisations, this question is a matter of opinion and is not covered by the FOIA.
5. The Freedom of Information Act (FOIA) covers information held by organisations, this question is a matter of opinion and is not covered by the FOIA.
6. The Freedom of Information Act (FOIA) covers information held by organisations, this question is a matter of opinion and is not covered by the FOIA.
7. The ICB does not offer 'duvet days' or days off related to mental health reasons that don't trigger towards formal sickness management.
8. The Freedom of Information Act (FOIA) covers information held by organisations, this question is a matter of opinion and is not covered by the FOIA.

9. The Freedom of Information Act (FOIA) covers information held by organisations, this question is a matter of opinion and is not covered by the FOIA.
10. The ICB does not provide clinical services.
11. The ICB has a supporting sickness absence wellbeing policy.

Attachment(s)

None

FOI 95300 date received 13 September 2023 Agency spend

Requested information

1. Please can you provide your total of agency spend for community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
2. Please can you confirm how many Children were placed via agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
3. Please can you confirm how many Adults were placed via agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
4. Please can you confirm how many unregulated providers for Children were used for agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
5. Please can you confirm what agency providers were used for packages of care (Children) between April 2022 – 2023? This includes complex care, mental health needs or learning disabilities.
6. Who is responsible for adding agency care providers to the PSL? Please provide their work email addresses and phone numbers.
7. Are there are urgent or current staffing short falls of the ICB that HealthNow are able assist with?

Response

1. Cornwall and Isles of Scilly Integrated Care Board's (ICB) total agency spend for community packages of care between April 2022 and April 2023 was £32,979,550.
2. Less than 5 children were placed via agency community packages of care between April 2022 and April 2023.
3. 601 adults were placed via agency community packages of care between April 2022 and April 2023.
4. No unregulated providers were used for children were used for agency community packages of care between April 2022 and April 2023.
5. Not applicable.

6. The ICB's director with responsibility for agency care providers is Susan Bracefield s.bracefield@nhs.net 01726 627800.
7. Not applicable.

Attachment(s)

None

FOI 95300 date received 13 September 2023 Agency spend

Requested information

8. Please can you provide your total of agency spend for community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
9. Please can you confirm how many Children were placed via agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
10. Please can you confirm how many Adults were placed via agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
11. Please can you confirm how many unregulated providers for Children were used for agency community packages of care between April 2022 to April 2023? This includes complex care, mental health needs or learning disabilities.
12. Please can you confirm what agency providers were used for packages of care (Children) between April 2022 – 2023? This includes complex care, mental health needs or learning disabilities.
13. Who is responsible for adding agency care providers to the PSL? Please provide their work email addresses and phone numbers.
14. Are there are urgent or current staffing short falls of the ICB that HealthNow are able assist with?

Response

8. Cornwall and Isles of Scilly Integrated Care Board's (ICB) total agency spend for community packages of care between April 2022 and April 2023 was £32,979,550.
9. Less than 5 children were placed via agency community packages of care between April 2022 and April 2023.
10. 601 adults were placed via agency community packages of care between April 2022 and April 2023.
11. No unregulated providers were used for children were used for agency community packages of care between April 2022 and April 2023.
12. Not applicable.
13. The ICB's director with responsibility for agency care providers is Susan Bracefield s.bracefield@nhs.net 01726 627800.

14. Not applicable.

Attachment(s)

None

FOI 95310 date received 13 September 2023 Shared care records

Requested information

We are currently doing some research into which NHS ICB's currently have a DSCR (Digital Social Care Record) and/or a Shared Care Record in place. We would greatly appreciate it if you could help us with the following questions.

1. Is there a Digital Social Care Record in place?
2. If not, are plans underway to implement one?
3. If yes, who is the supplier?
4. Does your ICS currently have a single Shared Care Record?
5. If no, are there plans to implement one?
6. If yes, are there plans to replace it?

Response

1. Cornwall and Isles of Scilly Integrated Care Board is receiving funding from the national Digitising Social Care (DiSC) programme to implement solutions for the care sector in Cornwall and Isles of Scilly. Cornwall Council are the Integrated Care System (ICS) partner leading the delivery.
2. Not applicable/
3. Social Care providers can choose from a list of assured suppliers. More details can be found here: https://transform.england.nhs.uk/key-tools-and-info/adult-social-care-digital-transformation/.
4. Information on our Shared Care Record is available here https://devonandcornwallcarerecord.nhs.uk/.
5. Not applicable.
6. Not applicable.

Attachment(s)

None

FOI 95210 date received 5 September 2023 Digital solutions

Requested information

I am seeking details regarding contracts associated with the ICB for the following services:

1. Shared Care Records Solution
2. Population Health Management Solution
3. Virtual Wards Solution
4. Remote Patient Monitoring Solution

It would greatly assist my inquiry if you could provide the following information for each contract:

1. Name of the supplier
2. Current contracted period
3. Name of Lead for each above Solutions
4. Name of Deputy Lead for each above Solutions

Response

1. The contract for the shared care record is owned by Devon Partnership Trust (DPT) and Cornwall IT Services (CITS) manages the service for Cornwall and Isles of Scilly Integrated Care System (ICS) partners, please contact them for more information rch-tr.foi@nhs.net.
2. Population health management is led by the Public Health team at Cornwall Council. Cornwall and Isles of Scilly Integrated Care Board doesn't have a supplier, it is working towards building an in-house solution.
3. The contract for virtual wards is owned by Cornwall Partnership Foundation Trust (CFT), please contact them for more information cpn-tr.freedomofinformation@nhs.net.
4. The remote patient monitoring solution contract is owned by CFT, please contact them for more information.

Attachment(s)

None

Prescribing and pharmacies

FOI 95480 date received 29 September 2023 Prescribing spend

Requested information

I am writing to request information under the Freedom of Information Act about your organisation's plans for medicines optimisation, following the national guidance published by NHSE earlier this year. (https://www.england.nhs.uk/long-read/national-medicines-optimisation-opportunities-2023-24/#1-addressing-problematic-polypharmacy) Please complete the below FOI questions.

1. What is the value of your organisation's planned savings opportunity from medicines procurement for 23/24?
2. What are the biggest areas of spend within medicines procurement* the organisation expects to make the largest savings in?

*Medicines procurement spend areas could include secondary care medicines, Ophthalmology and Blood glucose and ketone meters

Response

Cornwall and Isles of Scilly Integrated Care Board's medicine's optimisation team does not procure medicines. Medicines are procured by providers – please contact them for more information:

Royal Cornwall Hospitals Trust rch-tr.foi@nhs.net
Cornwall Partnership Foundation Trust cpn-tr.freedomofinformation@nhs.net

Attachment(s)

None

Primary care

FOI 95380 date received 19 September 2023 Spirometry

Requested information

1. What proportion of GP practices are doing spirometry themselves for annual respiratory reviews?
2. What proportion of GP practices are doing spirometry themselves for breathless patients without a diagnosis?
3. What proportion of patients on asthma and COPD registers have spirometry documented in the last 3 years?
4. Do you use outsourced spirometry services to support primary care?
    a. If so, what are the names of the spirometry providers commissioned to deliver the service to your patients?
    b. If so, how many organisations have you contracted with in 2023/24 so far?
    c. How much was spent in total procuring these services?
    d. When will you be recommissioning spirometry providers?

Response

1. There is no commissioned provision in Cornwall and Isles of Scilly for spirometry in primary care. Because the service is not commissioned, Cornwall and Isles of Scilly Integrated Care Board (ICB) do not have access to data to quantify how many patients are receiving spirometry in general practice for annual respiratory reviews.
2. There is no commissioned provision in Cornwall and Isles of Scilly for spirometry in primary care. However, many GP practices have provided a service in the past outside of specified contractual requirements.

   Unfortunately, this provision stalled during COVID and has not recovered since. Practices are experiencing intense demand pressure, and many have taken the difficult decision to prioritise the services that they are contracted to deliver.

   The ICB surveyed provision in general practice following the COVID pandemic. Responses were received from 39 out of 54 practices (70%). Of the responses received, 16 practices confirmed they were currently providing a spirometry service.
3. Between April 2020 and March 2023, 64% of patients with asthma have had spirometry documented.

   There is not an equivalent indicator for patients on the COPD register. Because the service is not commissioned, the ICB do not have access to data to quantify how many patients on the COPD register have had spirometry documented in the last 3 years.
4. The ICB do not currently outsource spirometry services to support primary care.
   a. Not applicable.
   b. Not applicable.
   c. The ICB are still reviewing whether spirometry services will be recommissioned.

Attachment(s)

None

EIR 95330 date received 18 September 2023 RAAC

Requested information

Earlier this month, NHS England asked all ICBs to 'work with their local primary practices and primary care networks (PCNs) to ensure you have confirmation that no RAAC has been identified or, where it has, on the identification and management of RAAC'.

1. Has the ICB completed this work to confirm whether RAAC has been identified across the primary care estate?
2. How many GP practices have so far been identified?

3. What support is the ICB offering to those GP practices to solve the issue?

Response

1. Cornwall and Isles of Scilly Integrated Care Board has begun investigating whether RAAC has been identified across primary care estate, we do not have a timeframe currently for when we expect this work to be completed and we do not have any findings to share.
2. See Q1.
3. See Q1.

Attachment(s)

None

Public health

FOI 95470 date received 28 September 2023 Dental services

Requested information

I am writing to request, under the Freedom of Information Act, the number of dental surgeries providing NHS services that are (i) accepting new adult patients for routine treatment and (ii) not accepting new adult patients for routine treatment.

Response

We are not aware of any NHS dentists currently accepting NHS patients in Cornwall and Isles of Scilly currently. When an NHS dentist opens their list, the information is available online here Find a dentist - NHS (www.nhs.uk)

Attachment(s)

None

Referral management

FOI 95430 date received 21 September 2023 Neurology services

Requested information

1. Please provide the ICB-wide commissioning policy for neurology services
2. Please provide the name of all providers of neurology services in the ICB

For each provider:

3. Please identify whether they are an NHS or independent sector provider
4. Please share the service specification in place with the provider
5. Please identify whether they offer:
    a. acute (admitted) services (Y/N)
    b. elective (admitted) services (Y/N)
    c. elective (outpatient) services (Y/N)
6. Please list all outpatient pathways delivered
7. Please list all outpatient pathways that are provided fully remotely
8. Please list all outpatient pathways that are provided partially remotely
9. Please identify they offer a dedicated headache clinic
10. Please provide the total number of referrals received in:
    a. NHS Financial Year 2022/23
    b. NHS Financial Year 2023/24 YTD
    c. Please indicate the cut off date used for NHS Financial Year 2023/24 for question 10
11. Please provide the total number of patients who started treatment in:
    a. NHS Financial Year 2022/23
    b. NHS Financial Year 2023/24 YTD
    c. Please indicate the cut off date used for NHS Financial Year 2023/24 for question 11
12. Please provide the total financial sum received from the ICB in:
    a. NHS Financial Year 2022/23
    b. NHS Financial Year 2023/24 YTD
    c. Please indicate the cut off date used for NHS Financial Year 2023/24 for question 12

Response

1. Cornwall and Isles of Scilly Integrated Care Board (ICB) does not have a specific ICB wide commissioning policy for neurology.
2. The ICB commissions outpatient elective neurology services from Royal Cornwall Hospitals Trust (RCHT), University Hospitals Plymouth (UHP) and Royal Devon University Healthcare (RDUH). These providers may have arrangements to cub-contract services, we do not hold information on sub-contracted providers. Cornwall Partnership Foundation Trust (CFT) provide community neuro-rehabilitation services.
3. All ICB contracted services are provided NHS providers. These providers listed in Q2 may have subcontracts with independent that the ICB does not hold details of.
4. The ICB does not hold service specifications with these providers for general elective neurology outpatient clinics, elective admitted general neurology services or acute admitted general neurology services.
5. Services provided:
    a. Acute admitted services are provided by RCHT, UHP and RDUH.
    b. Elective admitted services are provided by RCHT, UHP and RDUH.

    c. Elective outpatient services are provided by RCHT, UHP and RDUH.
6. We do not hold a list of all delivered outpatient pathways, please contact providers for more information:
   RCHT – rch-tr.foi@nhs.net
   UHP – plh-tr.foi-requests@nhs.net
   RDUH - rduh.foi@nhs.net
   CFT - cpn-tr.freedomofinformation@nhs.net
7. We do not hold this information, for more information please contact the providers as per Q6.
8. We do not hold this information, for more information please contact the providers as per Q6.
9. We do not commission a specific dedicated headache clinic from these providers, please contact providers directly for more information on the clinics they offer.
10. Please note that these referrals are for GP referrals for general neurology elective outpatients only, it does not include paediatric services. We do not hold information on consultant-to-consultant referrals for general neurology services, please contact providers directly for more information:
    a. 2022/2023 – 2,925 GP referrals
    b. 2023/24 – April to September 1,462 GP referrals
11. We do not hold information on who has started treatment, please contact providers directly.
12. The tariff costs for providers for elective outpatient and inpatient neurology services:
    a. 2022/23 - £1,108,122
    b. 2023/24 – April to September £417,577.

Attachment(s)

None

FOI 95350 date received 18 September 2023 Faecal calprotectin test

Requested information

1. Do you have a clear pathway in primary care for the investigation of non-cancer related lower gastrointestinal symptoms that include the use of faecal calprotectin tests? If yes, please attach a copy.
2. Are a) qFIT and b) faecal calprotectin tests available in primary care in your area and for what indications?
3. Are a) qFIT and b) faecal calprotectin tests available in secondary care in your area and for what indications?

Response

1. We have a faecal calprotectin pathway in place, referral guidelines can be seen at:

https://rms.cornwall.nhs.uk/primary_care_clinical_referral_criteria/gastro/faecal_calprotectin.

2. qFIT referral guidelines can be seen at: https://rms.cornwall.nhs.uk/primary_care_clinical_referral_criteria/rms/primary_care_clinical_referral_criteria/gastro/qfit_testing_for_occult_blood_in_stool and faecal calprotectin referral guidelines can be seen at: https://rms.cornwall.nhs.uk/primary_care_clinical_referral_criteria/gastro/faecal_calprotectin
3. qFIT referral guidelines can be seen at: https://rms.cornwall.nhs.uk/primary_care_clinical_referral_criteria/rms/primary_care_clinical_referral_criteria/gastro/qfit_testing_for_occult_blood_in_stool and faecal calprotectin referral guidelines can be seen at: https://rms.cornwall.nhs.uk/primary_care_clinical_referral_criteria/gastro/faecal_calprotectin

Attachment(s)

FOI 95290 date received 13 September 2023 Weight management

Requested information

1. Details of T3 Pathways:
    a. Please provide a comprehensive outline of the T3 obesity care pathways within your ICB
2. Providers of T3 Pathways:
    a. Include the names of providers involved in delivering T3 services within your ICB during this specified timeframe.
    b. Please can you specify if appointments take place face to face, virtually, both or unknown.
3. Volume of Referrals:
    a. Please disclose the total number of referrals made to T3 obesity care services within your ICB between April 1, 2022, and March 31, 2023.
4. Patients Commencing T3 Treatment:
    a. Provide the number of patients who commenced T3 obesity treatment within your ICB during the same period of time (April 1, 2022, to March 31, 2023).

Response

1. The Royal Cornwall Hospital Trust (RCHT) Bariatric, Obesity and Diabetes Surgery Service supports patients to lose weight through changes in lifestyle, medication, and surgical intervention when other methods of weight loss have failed to achieve sustainable weight loss and/or improvement in obesity related health conditions.

    At the clinic people see an endocrinologist, dietician, and a psychologist. They see the endocrinologist for an initial appointment to take bloods, change

medication if needed and to triage people to the dietician and psychologist. The dietician offers people x4 group sessions (online) fortnightly and then x4 1:1 (online or face-to-face) sessions. Meanwhile people see a psychologist. People who successfully engaged with the service may go on to have bariatric surgery. Those who do not engage so successfully may be signposted back to Healthy Cornwall and suggested to return when 'ready'.

Referral criteria:

- BMI (Body Mass index) over 40 kg/m²
- BMI over 35 kg/m² with an obesity related medical condition that can be improved with weight loss (for example, type 2 diabetes, high blood pressure, obstructive sleep apnoea, gastro oesophageal reflux disease
- BMI over 30 kg/m² with new onset type 2 diabetes.

2. RCHT provides Tier 3 services to residents living in Cornwall and Isles of Scilly via face to face and virtual appointments.
3. 684 referrals were made to the Tier 3 obesity care services within your Cornwall and Isles of Scilly Integrated Care Board between 1 April 2022 and 31 March 2023.
4. We do not hold information on the number of patients who commenced treatment, for more information please contact RCHT for more information rch-tr.foi@nhs.net.

Attachment(s)

None

FOI 95280 date received 12 September 2023 Assisted conception

Requested information

1. How many single persons applied for IVF treatment from 2012 - 2022? Please provide the data on an annual basis. Please provide age range as under 35 years and under, 36 – 40 years, 41 years and over.
2. How many single persons applied for Artificial Insemination (AI) from 2012 – 2022? Please provide the data on an annual basis. Please provide age range as under 35 years and under, 36 – 40 years, 41 years and over.
3. How many single persons received IVF treatment from 2012 – 2022? Please provide age range as under 35 years and under, 36 – 40 years, 41 years and over.
4. How many single persons received Artificial Insemination (AI) from 2012 – 2022? Please provide age range as under 35 years and under, 36 – 40 years, 41 years and over.
5. Of the people that received IVF treatment – what was the time period between initial appointment to first procedure? Please provide in days, months, years.

Response

Cornwall and Isles of Scilly Integrated Care Board does not hold this level of detail, for more information please contact the providers for more information:

Royal Cornwall Hospitals Trust rch-tr.foi@nhs.net
University Hospitals Plymouth plh-tr.foi-requests@nhs.net

Attachment(s)

None

FOI 95260 date received 8 September 2023 Assisted conception

Requested information

Please could you confirm:

1. The ICB's total spend on IVF for the financial year 2022/23, broken down by cycle
2. If tenders for IVF cycle contracts are set at a fixed price or are open to bidding, or both?
    a. How many were bids?
    b. How many were fixed cost?
3. The total number of cycles of IVF the ICB funded for the year 2022/23
4. The total number of people who received NHS-funded IVF in the ICB's footprint for the year 2022/23

Response

1. Cornwall and Isles of Scilly Integrated Care Board's (ICB) spend on IVF for the financial year 2022-23 broken down by cycle:

	Total activity	Total cost £
IVF 37 and under	24	74,400
IVF 38 and over	10	35,000
ICSI 37 and under	27	94,500
ICSI 38 and over	10	40,000
Frozen cycle	35	35,000
Total	106	278,900

2. The tender went out with an indicative financial envelope and activity plan with an invitation for bidders to set prices for agreement.
3. Please see Q1.
4. The ICB does not hold this level of detail, for more information please contact the provider Royal Cornwall Hospitals Trust rch-tr.foi@nhs.net.

Attachment(s)

None

FOI 95230 date received 7 September 2023 Weight management

Requested information

1. Whether the Board has weight management service contracts with Slimming World/Miles Bramwell or WW/Weight Watchers, either directly or through a third party organisation?
    a. Which other weight management services does the board have contracts with?
2. The total amount paid over the course of any current contracts with Slimming World – or estimated budget, where amount paid not available.
    a. The total amount paid over the course of contracts with Slimming World -or estimated budget, where amount paid not available – for the following financial years: 2018-2019; 2019-2020; 2020-2021; 2021-2022; 2022-2023; 2023-present.
3. The total amount paid over the course of any current contracts with Weight Watchers/WW – or estimated budget, where amount paid not available.
    a. The total amount paid over the course of contracts with Weight Watchers/WW – or estimated budget, where amount paid not available – for the following financial years: 2018-2019; 2019-2020; 2020-2021; 2021-2022; 2022-2023; 2023-present.
4. The start and end dates of active contracts with Slimming World.
5. The start and end dates of active contracts with Weight Watchers.
6. How many patients have accessed Slimming World through the board's partnership over the last five years, broken down by year?
7. How many patients have accessed Weight Watchers through the board's partnership over the last five years, broken down by year?

Response

1. Cornwall and Isles of Scilly Integrated Care Board does not have weight management service contracts with slimming world/Miles Bramwell or WW/Weight Watchers. These type of services are known as tier 2 weight management and are commissioned by the public health team at Cornwall Council.
2. Not applicable.
3. Weight Watchers were commissioned by NHS England to provide an NHS diabetes prevention programme from 2019 to 2022, we do not hold any information on the cost of this contract. Please contact NHS England for more information england.contactus@nhs.net.
4. Not applicable.
5. NHS England commissioned Weight Watchers to provide an NHS diabetes prevention programme (NDPP) from 1 August 2019 to 31 July 2022.
6. Not applicable.
7. A total of 1460 people at risk of developing type 2 diabetes attended the NDPP, delivered by Weight Watchers:
    a. August 2019 – July 2020 – 500
    b. August 2020 – July 2021 – 415

c. August 2021 – July 2022 – 545

Attachment(s)

None

Women's health

FOI 95460 date received 27 September 2023 Gynaecology services

Requested information

1. Please provide the ICB-wide commissioning policy for gynaecology services
2. Please provide the name of all providers of gynaecology services in the ICB

For each provider,

3. Please identify whether they are an NHS or independent sector provider
4. Please share the service specification in place with the provider
5. Please identify whether they offer:
    a. acute (admitted) services (Y/N)
    b. elective (admitted) services (Y/N)
    c. elective (outpatient) services (Y/N)
6. Please list all outpatient pathways delivered
7. Please list all outpatient pathways that are provided fully remotely
8. Please list all outpatient pathways that are provided partially remotely
9. Please identify they offer a dedicated:
    a. Menopause clinic (Y/N)
    b. Polycystic ovarian syndrome (PCOS) clinic (Y/N)
    c. Endometriosis clinic (Y/N)
    d. Fertility services clinic (Y/N)
10. Please provide the total number of referrals received in:
    a. NHS Financial Year 2022/23
    b. NHS Financial Year 2023/24 YTD
    c. Please indicate the cut off date used for NHS Financial Year 2023/24 for question 10
11. Please provide the total number of patients who started treatment in:
    a. NHS Financial Year 2022/23
    b. NHS Financial Year 2023/24 YTD
    c. Please indicate the cut off date used for NHS Financial Year 2023/24 for question 11
12. Please provide the total financial sum received from the ICB in:
    a. NHS Financial Year 2022/23
    b. NHS Financial Year 2023/24 YTD
    c. Please indicate the cut off date used for NHS Financial Year 2023/24 for question 12

Response

Cornwall and Isles of Scilly Integrated Care Board (ICB) does not have a specific ICB wide commissioning policy for gynaecology services.

The answers to questions 2-12 are within the attached spreadsheet. Please also see attached service specifications as requested in question 4.

Attachment(s)


FOI 95460.xlsx


FOI 95460 CS TOP service spec FOI.pdf


FOI 95460 Sch 2a_001 Assisted Conception S

FOI 95240 date received 8 September 2023 Contraception

Requested information

I am emailing to request information under the Freedom of Information Act relating to long-acting reversible contraception (LARC).
Please could you confirm:

1. In the financial year 2022/23, how much money did the ICBs pay to general practices to fit LARCs?
    a. What channel was this predominately paid via (i.e., LES/LCS)?
2. How many general practices were able to offer LARC fittings in 2022/23?
3. How many LARC fittings were made in general practice in your ICB in 2022/23?
4. What was the prescribing rate for LARCs in general practices in your footprint in 2022/23?

5. In the financial year 2019/20, how much money did the ICBs pay to general practices to fit LARCs?
    a. What channel was this predominately paid via (i.e., LES/LCS)?
6. How many general practices were able to offer LARC fittings in 2019/20?
7. How many LARC fittings were made in general practice in your ICB in 2019/20?
8. What was the prescribing rate for LARCs in general practices in your footprint in 2019/20?

9. How many general practices fall within your remit? Primary care networks - NHS Cornwall and Isles of Scilly (icb.nhs.uk)
10. What was your total patient population for 2022/23?

Response

Cornwall Council commissions general practices to provide long-acting reversible contraception (LARS) and they are best placed to respond to this request foi@cornwall.gov.uk. Cornwall and Isles of Scilly Integrated Care Board does not hold this information.

Prescribing data for general practice is publicly available Home | OpenPrescribing.

Attachment(s)

None

FOI 95270 date received 8 September 2023 Gynaecology services

Requested information

In your ICB's remit, please could you confirm the total number of people waiting for the following treatments and the mean average waiting time for each:

1. Diagnostic Hysteroscopy
2. Hysteroscopic removal of polyp
3. Hysteroscopic removal of submucous fibroid
4. Laparoscopic surgery for hydrosalpinges
5. Laparoscopic surgery for fibroids or endometriosis
6. Laparotomy for fibroids

For each of the above, please could you also confirm the percentage of people waiting more than 18 weeks since referral for treatment?

Response

Cornwall and Isles of Scilly Integrated Care Board does not hold this level of detail, for more information please contact the providers for more information:

Royal Cornwall Hospitals Trust rch-tr.foi@nhs.net
University Hospitals Plymouth plh-tr.foi-requests@nhs.net

Attachment(s)

None